



## **GENERAL TERMS AND CONDITIONS**

### **Arrival and departure**

We guarantee the availability of your room from 4pm. Please inform us in the event of later arrival (after 7pm).

Rooms must, in all circumstances, be vacated by 10 am. For a later check-out, please check with the reception.

### **Rates**

Service and VAT are included in the rates quoted.

Local tax of € 2,25 / day / adult is charged in addition. This tax is subject to change.

### **Quotes**

Under no circumstances may a quote be used as confirmation of reservation. The nature of the stay and availability will be reconfirmed when a firm booking is made. For firm reservation, a deposit must be paid.

### **Deposit**

For the confirmation of all reservations, we require a deposit amounting to:

- 50% of the total price of your stay.
- The balance of the stay will be taken 10 days before the arrival date.

For bookings of groups with more than 10 people, the total amount of the stay will be due upon booking. Any partial or total cancellation made less than 30 days before the arrival date will result in the non-refund of the total stay.

### **Cancellation**

Any cancellation must be notice by mail, letter or fax

In case of a cancellation occurring less than 10 days before the arrival day or if the stay is curtailed due to a late arrival, a speed up departure, a no-show or in case of a partial cancellation of rooms booked, the total amount of the stay will not be refunded.

### **Cancellation insurance**

We recommend that you take out cancellation insurance.

### **Restaurant**

A Buffet Breakfast is served from 7.30 to 10.00 AM

You can get the half board for the length of your stay and for a minimum of 3 nights stay.

**We advise the customers with “room and breakfast” to book in advance your table in the restaurant.**